



June 4, 2021

Dear Current and Future Residents,

Our teams have taken extraordinary action to respond to COVID-19 as we are committed to ensuring the health of our residents, guests, and staff. It is our responsibility to work with everyone in our buildings to act decisively and reduce the opportunity for virus transmission. As we are beginning to see improvements in infection rates across the country, we continue to operate with COVID-19 protocols in place and look forward to welcoming everyone for the Fall 2021 school term.

Some of our updates include:

Lease Signing: We are actively renting for Summer and Fall of 2021 as schools are planning on a robust return to campus. We are happy to complete virtual tours of suites using various technologies or complete in-person tours as allowed by local Public Health Units. Over 94% of our units are single occupancy and over 82% have not more than 2 people sharing a bathroom. Our teams are in the buildings and looking forward to a great school year!

Cleaning: Additional cleaning is being maintained for all common touch points throughout the building. All elevator buttons and landings, door handles, call panels, vending machines and other shared items are being sanitized regularly.

Amenities: Our buildings have fabulous amenities spaces, and we look forward to opening them in stages as public health allows. We anticipate some of these spaces will be accessible very soon!

Vaccinations: Although we do not require vaccinations to live on-site, we strongly encourage all residents to receive an available vaccine to protect themselves and others on and off campus.

Move-In: Throughout the pandemic we have been successfully managing Move-In processes to protect all residents and staff. We will contact you closer to your scheduled lease start to plan a safe and successful move-in experience.

Visitors: We ask that all residents respect public health guidelines regarding gatherings both inside and outside your unit. If there are any questions on what is permitted, please reach out to local resources or your site team.

If you have any questions or feedback about our management of COVID-19, please reach out to the building General Manager by phone or email. They remain available and happy to help as needed.

Sincerely,

Brad Williams, Vice President, Operations Canadian Student Living